



## **CORPORATE ENERGY GROUP**

## **Growth through Quality and Service**

Quality and Service are the fundamental and principle foundations that form the basis of our business growth and the development of our employees. These same principles are also applied to our business relationships with our suppliers and customers, including distributors, onsellers and end users.

Our policies to achieve this are:

- Define our business plans in terms of customer satisfaction, employee development and profitability, underpinned by a sustainable pricing policy and prudent business practices.
- Supply superior service to our customers by provision of on-time delivery, technical support and development of new and/or alternative products to meet their requirements.
- Provide quality products to our distributors and resellers to allow them to grow their own business.
- Document, control and improve our business processes to capture best practice in the manufacture of products and provision of services.
- Innovate new products, packaging and modes of distribution in anticipation of future demand.
- Develop quality objectives that are reviewed by the Management Team
- Provide training and encouragement for employees to understand, control and improve our business processes.

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Ray Georgey Managing Director

Brent Bates General Manager

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